

Early Bird Program Agreement & Cancellation Policy

1. The Early Bird promotion (up to 20% Off) only applies to our instrument and vocal lessons.
2. The Early Bird Promotion only applies to calendar year contracts (September 1st – June 30th)
3. The customer will pay regular tuition fee for the first six months, while the discount (of the full semester's tuition) will be applied during the last four months.
4. For all customers who apply for Early Bird Promotion, we require a \$50 non-refundable tuition deposit paid online (will be used as the tuition fee for June) .
5. Tuition Payment Methods:
 - a. Automatic bank transfer: please provide us with a void cheque and agree to set up automatic fund transfers
 - b. Cheques: for tuition payment by cheques, we require post dated cheques for the first 6 months of tuition
 - c. Credit card: tuition payments by credit card will incur a 3% service fee

Cancellations

- a. If a customer wishes to cancel their course prior to 30 days before the class starts, their \$50 deposit will **NOT** be returned.
- b. If a customer wishes to cancel their course within 30 days of the class starting, they will **BE CHARGED** the first month's regular tuition, and their \$50 deposit will **NOT** be returned.
- c. If a customer wishes to drop their course in the middle of the term, he/she must provides a **30-DAY NOTIFICATION** by email before withdrawing the course, otherwise a 30-days tuition fee will be charged. Discounts already applied up until the time of withdrawal will be back charged. The \$50 deposit will **NOT** be returned for any course withdrawal.

Print Name

Signature

Date